

Assiniboine Park Zoo to Re-open Wednesday

For immediate release: Winnipeg, May 11, 2020 – The Assiniboine Park Conservancy is pleased to announce that the Assiniboine Park Zoo will re-open to the public on Wednesday, May 13. The Zoo was closed for eight weeks, starting on March 18, to help reduce the risk of community spread of COVID-19. On Wednesday, the Zoo will resume regular hours of operation and be open daily from 9 a.m. to 5 p.m.

“As a large and mostly outdoor attraction, we are very happy to be in a position to re-open and welcome visitors back to the Zoo,” said Bruce Keats, Chief Operations Officer, Assiniboine Park Conservancy. “We look forward to providing an enjoyable visitor experience with modifications in place to protect the health and safety of our visitors, staff, volunteers and animals.”

Before visiting, guests are encouraged to pre-screen using the Province’s [online screening tool](#) and asked to stay home if they are exhibiting any COVID-19 symptoms, have travelled outside Manitoba in the last 14 days, or have been in contact with anyone sick with COVID-19 in the last 14 days.

Guests are also strongly encouraged to visit the Zoo website, review the [COVID-19 visitor information page](#), and plan their visit. The most important information is highlighted below.

- Visitors are strongly encouraged to [purchase tickets online](#) in advance to reduce contact and exchanges with staff. On-site options are available for those who can’t.
- If visiting with children, bring your own stroller or wagon from home. Rentals will only be offered for wheelchairs and electric scooters.
- Visitors will enter through the main entrance at 2595 Roblin Boulevard and exit at a separate location just west of the main entrance.
- The Zoo will maintain a significantly reduced occupancy level well below provincial requirements to allow for physical distancing.
- Outdoor areas of the Zoo will be open. All play structures and gift shops will remain closed.
- Buildings featuring high-touch displays and those where physical distancing is hard to maintain will remain closed. Other buildings will be open with modifications and measures in place to manage capacity.
- Take-out food service will be available at the Tundra Grill and Winston’s Ice Cream Shoppe. Vending machines will be open. Water bottle refill stations will be closed.
- Hand sanitizer will be available at numerous locations. Most washrooms will be open and cleaned three times daily.
- Enhanced cleaning procedures are also in place for food preparation and service areas, high contact surfaces, and other indoor spaces.
- Signage, floor and directional pathway markings have been installed to encourage physical distancing and proper hygiene.
- All staff and volunteers working in the Zoo must also follow provincial public health guidelines, all self-isolation requirements, and stay home when sick.

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“We are doing our part to reduce the risk of community spread of COVID-19 and are asking our guests to support us in that effort when visiting the Zoo. We will make adjustments as permitted and required in response to evolving public health orders and guidelines,” added Keats.

Further details on all of the above are available on the [COVID-19 visitor information page](#) of the Zoo’s website. Again, all visitors are strongly encouraged to review this information prior to visiting, to plan ahead, and to [purchase tickets online](#) in advance. Tickets purchased online are valid for one-time use any time within 90 days of purchase.

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